

CONSUMER GRIEVANCES REDRESSALFORUM
SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,
TIRUPATI

This 03rd day of July' 2024

C.G.No.23/2024-25/Tirupati Circle

CHAIRPERSON **Sri. V. Srinivasa Anjaneya Murthy**
Former Principal District Judge

Members Present

Sri. K. Ramamohan Rao	Member (Finance)
Sri. S.L. Anjani Kumar	Member (Technical)
Smt. G. Eswaramma	Member (Independent)

Between

Smt. B. Yasodha, D.No. 3-46-A4,
Ramalayam Street, Neerugattuvaripalli,
Madanapalli, Annamaiah District.

Complainant

AND

1. Assistant Accounts Officer/ERO/Madanapalli
2. Dy. Executive Engineer/O/Madanapalli
3. Executive Engineer/O/Madanapalli

Respondents

This complaint came up for final hearing before this Forum through video conferencing on 03.07.2024 in the presence of the complainant and respondents and having considered the complaint and submissions of both the parties, this Forum passed the following:

ORDER

- 01.** The complainant filed the complaint during the Vidyut Adalat conducted on 20.06.2024 at Madanapalli stating that she is having



SC.No. 5211700018158 and she applied for change of category from LT-II (I) to LT category-III (D) but the respondents did not respond.

02. The said complaint was registered as C.G.No.23/2024-25 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that subsequent to the complaint, they have effected the change of category of the service connection of the complainant and resolved the grievance of the complainant.
03. Heard both the parties through video conferencing.
04. The complainant during the course of enquiry admitted change of category of her service connection and requested to close the complaint as the purpose is served. Hence, this complaint can be closed as the grievance of the complainant is redressed.
05. ***In the result***, the complaint is closed. There is no order as to Costs.
06. The complainant is informed that if she is aggrieved by the order of the Forum, she may approach the Vidyut Ombudsman, 3rd Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the



date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 03rd day of July'2024.

Chairman 03/07/2024

CHAIRPERSON

Ramesh Babu
03/07/2024

Member (Finance)

Srinivas
03/07/2024

Member (Technical)

G. Srinivas
03/07/2024

Member (Independent)

Documents marked

For the complainant: Nil

For the respondents: Nil

Copy to the

Complainant and All the Respondents

Copy Submitted to

The Chairman & Managing Director/Corporate Office/APSPDCL/ Tirupati.

The Vidyut Ombudsman, 3rd Floor, Plot No.38, Sriramachandra Nagar, Vijayawada-08.

The Secretary/Hon'ble APERC/Vidyut Niyंत्रana Bhavan, Adjacent to 220/132/33/11 KV AP Carbides Sub Station, Dinnedavarapadu Road, Kurnool-518002, State of Andhra Pradesh.

The Stock file.

Chairman